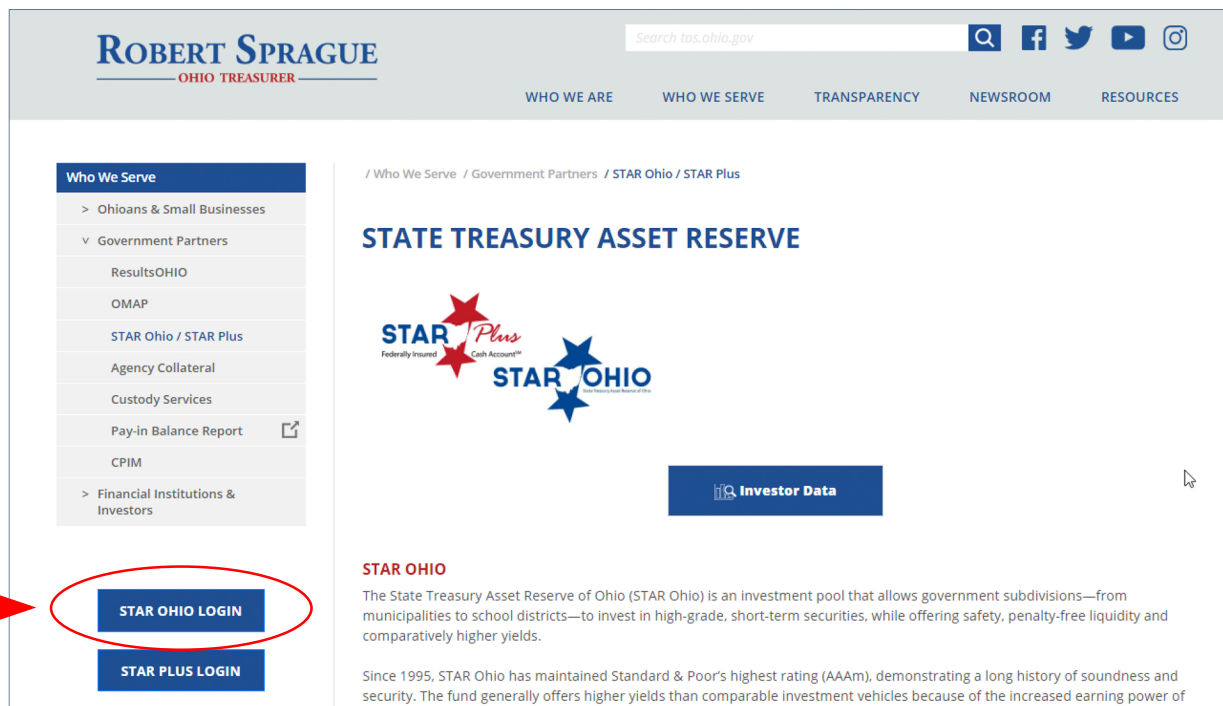# STAR Ohio Online Account Set-up Instructions

STAR participants can access STAR Ohio statements and transaction confirmations online. There is no action required by STAR participants to enable online statements; they are automatically loaded.

Prior to logging in the first time, you will need to request online access. If you have not requested online access or need to have your password reset, please contact Client Services at (800) 648-7827 or info@starohio.com. A temporary password will be e-mailed to you from STAROhio@pfadm.com.

Visit **www.starohio.com** and select **STAR Ohio Login**

The STAR Ohio username is typically the user's first initial and last name.

Select a Security Title and Security Image.

Enter the temporary password you received via e-mail.

Account set-up is now complete, and you may change your password by clicking **Web User Profile**.